



# Protect against expensive vehicle repairs

Available for vehicles up to 10 years old

*An AsiaCare Warranty can be bought when you are purchasing a used car or at any time of the vehicle's lifespan up to 10 years old or 200,000km*



## How is an AsiaCare Warranty Different From Auto Insurance?

Auto insurance typically covers damage caused to your vehicle by an accident, theft, fire and other natural disasters.

AsiaCare Warranty plans are in place to repair the covered mechanical or electrical failures of your vehicle if they break down under normal use after the original manufacturers warranty has expired.

Another way to think about the AsiaCare Warranty is that it is HEALTHCARE for your vehicle.

## What Does AsiaCare Warranty Cover?

AsiaCare warranty has three levels of cover - Bronze, Silver and Gold. Details of which components are covered below

### BRONZE

34 Components Covered

- Engine
- Transmission
- Drive Axle

### SILVER

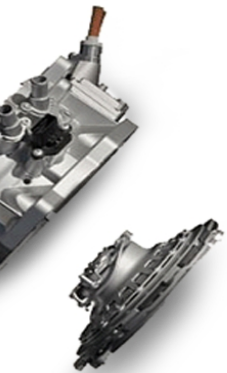
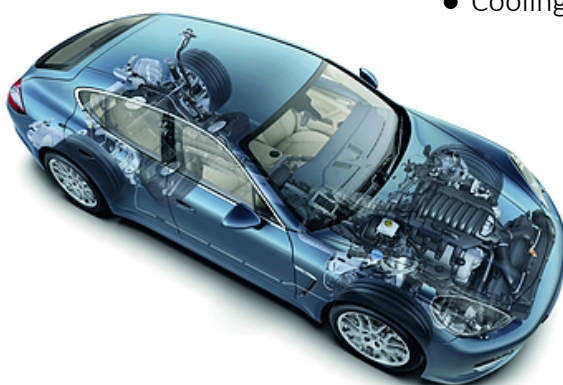
44 Components Covered

- Engine
- Transmission
- Drive Axle
- Electrical System
- Cooling System

### GOLD

128 Components Covered

- Engine
- Transmission
- Drive Axle
- Steering
- Suspension
- Fuel & Emission System
- Brakes
- Hi-Tech
- Air Conditioning
- Electrical System
- Cooling System
- Turbocharger





Thailand's first Government approved vehicle warranty with over 10 years of experience



All repairs and new part replacement carried out at manufacturers main dealers



Can claim multiple times during the warranty term and up to the value of the vehicle



Cover available for vehicles up to 10 years old and with up to 200,000km on the clock



Cover available for different types of vehicles: sedan, Eco car, pick up, SUV and vans



No requirement for a vehicle check before the warranty policy is issued



You pay nothing up-front for claims. We handle the whole process



The AsiaCare Warranty can be transferred with the sale of your vehicle - adding value!



24-hour hotline ready to handle any breakdown recovery or emergency call out



Simple application process with help from our experienced customer service team

## AsiaCare Frequently Asked Questions

### HAS THE ASIACARE WARRANTY BEEN APPROVED BY ANY GOVERNMENT DEPARTMENTS?

Yes. The OIC (Office of the Insurance Commissioner) has approved the AsiaCare Vehicle Warranty in Thailand.

### WHAT COVERAGE IS AVAILABLE WITH ASIACARE?

The AsiaCare Warranty is available with three levels of cover: Bronze, Silver & Gold. The Gold warranty covers 128 parts of your vehicle. The AsiaCare Warranty is also available from 12 months x 20,000km up to 24 months x 40,000km.

### WHAT VEHICLE BRANDS AND MODELS CAN HAVE AN ASIACARE WARRANTY?

Currently, there are 21 vehicle manufacturers that can receive the AsiaCare Warranty. All Japanese manufacturers are included and BMW, Mercedes Benz, Audi, Volkswagen and Volvo can also have an AsiaCare Warranty.

NOTE! Exotic brands, such as Ferrari, Porsche, Lamborghini etc., are NOT covered by AsiaCare.

### HOW MUCH DOES THE WARRANTY COST?

Cover begins from as little as 22 Baht per day for 12 months x 20,000km Bronze cover.

### HOW DO I PURCHASE AN ASIACARE WARRANTY?

Simple! Contact us through our website (or LINE@ or Facebook) and our staff will help you with all the steps needed to complete your purchase.

### CAN I RENEW MY ASIACARE WARRANTY?

Yes. Near the end of the period that you own your AsiaCare Warranty, we will contact you to check if you wish to renew it.

### IS THE ASIACARE WARRANTY TRANSFERABLE TO A SUBSEQUENT OWNER?

Yes. If you want to sell your vehicle, and there is still policy cover remaining on your AsiaCare Warranty, you can advertise the car with this benefit.

We will change the name of the warranty owner to the new person free of charge.

### WHERE ARE THE REPAIRS CARRIED OUT?

All repairs are performed at a manufacturers service centre. All parts and labour will be genuine and have the usual manufacturers guarantees. We NEVER place used/old parts on your vehicle.

### WHO DO I CONTACT FOR CUSTOMER SERVICE AFTER I OWN AN ASIACARE WARRANTY?

When you receive your AsiaCare Warranty Welcome Pack, there will be a Hotline number given to you for any customer service help you may require.

### CAN I CANCEL MY ASIACARE WARRANTY AT ANY TIME?

Yes...and no. If you have made a successful claim during the period of ownership of an AsiaCare Warranty you cannot receive any money back in the form of a refund.

If you have NOT claimed, you will be eligible for a pro-rata refund based on how many months cover you have already used.

### DOES MY VEHICLE REQUIRE AN INSPECTION BEFORE I BUY AN ASIACARE WARRANTY?

No.

### HOW DO I CLAIM?

Use the Hotline number given to you in your AsiaCare Welcome Pack to make a claim.

All administration of your claim will be handled by our staff and you will NEVER be asked to pay anything to the repair centre to get your car fixed. We pay ALL costs related to your claim.





Available for these makes of vehicles



### How much does the warranty cost?

(PRICES QUOTED BELOW ARE FOR 12 MONTHS x 20,000km)



ECO Car	Medium Sedan	Large Sedan	SUV	Pick Up
FROM 8,300฿	FROM 8,900฿	FROM 11,300฿	FROM 12,400฿	FROM 15,200฿

AsiaCare Warranty has over 480,000 customers (January 2025)



AVP Insurance Brokers are the exclusive administrators of the AsiaCare Warranty Program

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